Petroleum Software Ltd Quality Policy

Petroleum Software Limited (PSL) is a **British** company active worldwide. Our activities are manufacturing and implementation of turn-key multiphase flow metering systems for oil & gas production. PSL is not simply a supplier of standard systems. We make turnkey packages in accordance with customers' requirements. We design, manufacture and test all installations completely in accordance with customers' specifications and international, high standards.

The purpose of our quality management system is to keep our quality level in such a way that specific customer requirements are met, customers are satisfied and quality is assured at an acceptable cost level, whereby local and legal requirements, safety rules and environmental requirements are taken into account.

It is our company's objective to continuously improve our level of quality against an acceptable cost level. Short and few maintenance intervals in the field implicate a high quality level.

All our packages are made according to customer's specifications, according to procedures recorded in our quality management system and its sub-references such as API, ANSI, ASME, Cenelec in order to assure the quality of our products and engineering.

We have the following systems and procedures in place to support us in our aim of total customer satisfaction and continuous improvement throughout our business:

1. Regular gathering and monitoring of customer feedback
2. Customer complaints procedure
3. Selection and performance monitoring of suppliers against set criteria
4. Training and development for our employees
5. Risk-based thinking and management
6. Regular audit of our internal processes
7. Measurable quality objectives which reflect our business aims
8. Management reviews of audit results, customer feedback and complaints

Each year the Quality Objectives of our company are reviewed during the Management Review and are discussed internally. Quality objectives and actions to be taken are recorded in the minutes of the Management Review.

Our management is responsible for communicating the company's quality policy and quality objectives in such a way that they are understood correctly within the entire organisation. Though the Managing Director has ultimate responsibility for Quality, all employees have a responsibility within their own areas of work so helping to ensure that Quality is embedded within the whole of the company.

Haluk Toral
Managing Director
Petroleum Software Ltd
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